

## MYAVIS Website Privacy Policy

The company "OLYMPIC COMMERCIAL & TOURIST ENTERPRISES SINGLE-MEMBER SA" (hereinafter "Avis" or "company" or "we" or "our") located in Chalandri, Attica, 50A Vas. Georgiou Street, tel. 2106879800 and 8015005555, e-mail address [contact@avis.gr](mailto:contact@avis.gr) acting as data controller collects, stores, and generally processes personal data from this website.

### 1. Data we collect and how we use it

We make sure that we only collect data that is strictly necessary to serve the purpose for which they were given and that we use it solely within the context of this purpose. We will use your contact data to keep you informed about the lease and about new offers and services. Except for any data collected through Cookies (see cookie policy [here](#)), the collected data is limited to what you have provided yourself for a specific purpose. We collect the following data:

**My Avis App:** At the beginning of our cooperation you automatically gain access to the MyAvis digital customer platform through which you can book a service appointment for your car as well as have access to many other services. The legal basis is our company's legitimate interest in providing prompt and effective services to its customers.

**Lease application assessment:** To assess a long-term car lease application, we ask the prospective leaser and -when needed- the guarantor, for the following data: full ID data, copy of ID, home address, telephone number, e-mail address, VAT number, tax clearance notes, copy of payroll. During this stage we may process data from the tool Check by Tiresias and Credit Eye by ICAP. The purpose of processing is to evaluate your application and sign a lease agreement and legal basis is the company's legitimate interest to reduce its risk.

**Lease Agreement:** For the conclusion of the contract, we need your full name and patronymic, home address, VAT number and Tax Office, ID card driver's and license data as well as a copy of these documents, and, if the process is completed digitally, your digital signature. The purpose of processing is the conclusion and in general the management of the lease agreement and the legal basis is the contract.

**«Switch by Avis»:** To subscribe to the program «Switch by Avis» you will be asked for your name, surname, address, telephone number, email address, birth date, driving license number and copy, ID/passport number and ID/passport copy. The purpose of processing is the subscription to the program «Switch by Avis» and the car lease taking advantage of all the benefits of the program and the legal basis is the contract. Since the only way of payment is by credit/debit card, you will need to enter all your card's data on the safe platform of VIVA or PAYPAL (e-money institutions). Avis has no access to your card's data. For more information on how VIVA or PAYPAL process your data you can read the relevant Privacy Policies at their websites.

**Newsletter signup:** If you wish to be informed about the company's news (e.g. new products/or services available to you, new offers, new car rental stations, etc.) you will be asked for your email address, your full name and your region (optional). The purpose of processing is to keep you informed and promote new services and the legal basis is your consent.

**Contact:** The company may use your data to respond to requests/questions you submit (through our Contact Center, contact forms or virtual assistant). You will be asked your name, email address, phone number, plate number and message. The purpose of processing is to respond to requests/questions and the legal basis may be the contract (pre-contractual stage or service of the contract) or your consent. The data is kept for 2 years.

**Response to your requests related to your personal data:** In order to satisfy any of your rights (access, deletion, correction etc) you will be asked for identification data and your signature. The purpose of processing is to satisfy your request and legal basis is compliance with our legal obligations.

**Participation in online promotions / competitions:** The company processes data, which you give in order to participate in a competition, and if you are among the winners, it notifies you in order to deliver your gift. The purpose of processing is to promote company's services and the legal basis is your consent and the contract for the of delivery of the gifts.

**Participation in market surveys / customer satisfaction questionnaires:** The company processes data which you give in order to participate in online surveys and customer satisfaction questionnaires. You can enter all information and none, at your choice. The purpose of processing is to improve the features of our services offered to you and the legal basis is our legitimate interest in the improvement of our services based on your evaluations.

**Profiling:** The company processes your data as well as Social Network Usage Data given directly from you or from the respective social network providers to send targeted newsletters that better meet your needs and preferences as well as to evaluate and improve our products / services (research and/or analysis to better understand your needs, research and evaluation to improve existing products and/or services and develop new ones, evaluation for the creation of new programs, offers, etc.).

**Commercial Communications:** The Company processes your data as well as Social Network Usage Data given directly from you or from the respective social network providers for the purpose of creating targeted online campaigns for you with the aim of advertising and promoting our products and services by electronic means, including conducting competitions / events, providing loyalty programs and conducting customer satisfaction surveys.

**Compliance with applicable legislation:** The company processes your data in order to be able to meet its legal obligations, such as compliance with tax and insurance law, highway Code or vehicle insurance coverage resulting from an active insurance contract. Legal basis is compliance with our legal obligations.

## **2. Who are the recipients of your data?**

Avis will not transmit or share your data to third parties (other than those mentioned herein) for any purpose or use unless this becomes mandatory by the applicable legislation or by public or judicial authorities. The existence of public interest as well as the need for exercising public authority will be examined prior to the transmission.

Only the necessary staff, bound by confidentiality agreements, has access to your data. Other recipients may be cooperating companies such as: car dealers, cooperating insurance companies and road side assistance companies, cooperating vehicle repair, refinishing, or maintenance companies, cooperating call centers, banks and electronic payments companies, cooperating IT systems and platforms' maintenance companies including the virtual assistant, cooperating companies that provide communication, ~~and~~ marketing and customer satisfaction support, chartered accountants companies that audit company's financial statements as well as other audit companies that may need to carry out external audits on behalf of our company. Other companies of the ABG Group will have access to the data you provide to us solely for the program «Switch by Avis». Regarding your credit/debit card's data, only VIVA or Paypal will have access to them.

The above have agreed and contractually committed with the company to respect confidentiality, refrain from sending your data to third parties without the Company's permission, take appropriate security measures, comply with the legal framework on personal data protection, in particular Regulation (EU) 679/2016 and Greek Law 4624/2019.

Finally, we may need to disclose your personal data to a potential buyer as well as to his associates or advisers in the event of a sale, merger, restructuring, liquidation or acquisition of our company. In this case, the recipient will comply with our privacy policy.

### **3. When do we delete your data?**

We only keep your data for the necessary time to fulfill the purpose of processing in compliance with the applicable legislative provisions. Exceptionally, they may be maintained for longer if this is required to defend our interests or to rebut claims. The usual retention times are:

All data regarding our cooperation will be kept for a minimum period of eleven (11) years from the end of the lease. The data of the driver of the vehicle will be kept for a minimum of five (5) years from the end of the year in which we were notified regarding the cessation of use of the vehicle by the respective driver. This period may be extended in case of legal claims or criminal proceedings in which the driver is involved.

All data given during the pre-contractual stage will be kept for two (2) years from the end of the year of the offer expiry or the subscription end. Copies of IDs and licenses for the subscription to "Switch by Avis" are deleted after two (2) years from the end of the year the subscription ended. For Credit/Debit card's data that you provide to VIVA for the program «Switch by Avis» the retention time is stated at its Privacy Policy.

Data that you give us for communication purposes (requests or questions) will be kept for two (2) years from their submission if you did not proceed with the lease agreement. Any communications during the contractual stage are kept for 5 years from the termination of the cooperation.

All data from the newsletter sign up are kept until you revoke your consent. Your consent for receiving a newsletter is kept for as long as you receive the newsletter, unless you choose to unsubscribe, in which case it is maintained for one (1) year after your consent has been revoked.

Data processed for your participation in competitions and/or market surveys will be retained for as long as necessary for the completion of the competition or survey and subsequently they are deleted or anonymized.

Data processed from your participation in customer satisfaction surveys will be retained for the duration of our cooperation.

The data you provide to us through your requests (access, correction, deletion, etc.) is kept for two (2) years from the processing of the request unless, on these grounds, a dispute has arisen, in which case the time of observance will be extended until this (dispute) is finally settled.

Regarding cookies you can see more **here**.

### **4. Is your data safe?**

At Avis we are committed to protect your data. We have taken all appropriate organisational and technical measures, which are kept updated to provide a high level of protection from any kind of random or illegal processing. These measures shall be reviewed and amended when necessary.

### **5. What are your rights?**

You have the right of accessing your data, the right of rectification, erasure, data portability, restriction and objection to the processing of your personal data. If you have given your consent to the collection, processing and use of the data, you can withdraw it at any time with future effect. In order to exercise your rights, you can submit a request to the e-mail address [gdpr@avis.gr](mailto:gdpr@avis.gr) and we will make sure that we process it and reply to you, free of charge, within one (1) month of receipt. Exceptionally and after informing you, we may need an extension of two (2) months. If your request is clearly unfounded or excessive, especially because of its repetition, the company may impose a reasonable fee, taking into account the administrative costs of providing the information or execution of the requested action or refuse to follow up the request.

In the event that your request is unduly not met, you have the right to lodge a complaint with the Data Privacy Authority through the [www.dpa.gr](http://www.dpa.gr) website.

#### **6. How can you exercise your rights?**

In order to exercise your rights, you can submit a request to the e-mail address [gdpr@avis.gr](mailto:gdpr@avis.gr) and we will make sure that we process it and reply to you, free of charge, within one (1) month of receipt. Exceptionally and after informing you, we may need an extension of two (2) months. If your request is clearly unfounded or excessive, especially because of its repetition, the company may impose a reasonable fee, taking into account the administrative costs of providing the information or execution of the requested action or refuse to follow up the request. If your request is unduly not met, you have the right to lodge a complaint with the Data Privacy Authority through the [www.dpa.gr](http://www.dpa.gr) website.

#### **7. Do we use automated decision-making including profiling when processing your data?**

Avis, as part of the credit risk assessment of your application, carries out profiling, automatically classifying you according to the risk presented by your application.

#### **8. Applicable Law**

The applicable law is the Greek Law, in accordance with the General Regulation on the Protection of Personal Data (EU)2016/679 and the national and European legislative and regulatory framework for the protection of personal data.

#### **9. How will you be informed of any changes to our privacy policy?**

This policy may be amended at the discretion of AVIS. An updated version of this Policy, bearing an amendment date, will be displayed on our website for all users to be informed. We urge you to read it in order to be informed of any changes.

The website's privacy policy entered into force on 24/05/2018, its last amendment took place on 24/09/2024.

## Long-Term Rentals' Privacy Notice

The company under the name "OLYMPIC COMMERCIAL & TOURIST ENTERPRISES SINGLE-MEMBER SA" (hereinafter "Avis Budget" or "company" or "we") located in Halandri, Attica, 50A Vas. Georgiou Street, tel. +302106879800, e-mail address: contact@avis.gr acts as a Data Controller for all long-term car-rental services related personal data it processes. The personal data may belong to customers, guarantors, or registered drivers of leased vehicles.

### 1. What kind of data do we collect and how we use it

We make sure to collect only the necessary data to serve the purpose for which they were given and use them for this purpose only. We will also use your contact data to inform you about issues concerning the rental and about new offers and services. The processing of your data is carried out either by our authorized personnel and exceptionally by third parties, who are bound by confidentiality agreements and data processing agreements to protect your data and process it only for the purpose for which they have been provided.

**Pre-contractual stage:** To register your request and send you a long-term lease offer we ask for the following data: name, e-mail address, VAT number and telephone number. The purpose of processing is to register your request, to configure an offer that suits you and to contact with you about it. Legal basis is the contract (pre-contractual stage of offer configuration)

**Pre-contractual stage of client's (or guarantor's) application assessment:** In order to accept the application for a long-term car rental we ask the prospective leaser and -when needed- the guarantor, for the following data: full ID data and ID copy, home address, telephone number, e-mail address, VAT number, tax clearance notes, copy of payroll. During this stage we may process data from the tool Check by Tiresias and Credit Eye by ICAP. The purpose of processing is to evaluate the credit risk of your application and legal basis is the company's legitimate interest to exercise its right to economic freedom based on information that ensures commercial credit, reliability, and security of transactions. Furthermore, for the evaluation of your application we process data of the history of your rental contracts with us, in order to protect the legitimate interests of property of our vehicles, trust in our transactions and, in general, all commercial interests of the company as reflected in our contracts. Your evaluation data is kept by our company for five (5) years.

**Lease agreement:** To draw the lease agreement we need your full name, your father's name, your home address, your VAT number and your ID and driving license data. If the process is paperless we will also need your electronic signature. The purpose of processing and the legal basis is the contract.

**Driver's data:** If the driver of the vehicle is other than the lessee you will be asked for the driver's name, email address, telephone number, date of birth, ID and driving license data as well as a copy of them. The purpose of processing is to notify the Authorities in case of an accident or traffic violation and to have the necessary information about the holder of the vehicle. Legal basis is the fulfillment of our legal obligation and Avis' legitimate interest to have control over its assets (vehicles).

**Accident report:** In the event of an accident you will be asked to submit a report in which, in addition to your information, that we already have, you may need to provide third party contact details (if a third person has been injured) and a brief description of the incident. The legal basis is our legal obligation to insure our vehicles and the contract with the insurance companies.

**Contact Avis:** You can contact us to ask for information, make a request, make an appointment for car maintenance or for any other reason. We will only ask for the necessary data according to your request. All calls, both incoming and outgoing, are recorded to provide evidence of the transaction and the related communication. Legal basis is the contract or our company's legitimate interest to keep evidence about the content of the call. The retention period of the audio material is two years and we do not share it with any third parties except our cooperating call centers. In case of any kind of claim the fragment at issue alone may be extracted and kept for a longer period or get transmitted to the competent authorities.

**Data via My Avis App:** At the beginning of our cooperation you automatically gain access to the MyAvis digital customer platform through which you can book a service appointment for your car as well as have access to many

other services. The legal basis is our company's legitimate interest in providing prompt and effective services to its customers.

Through this application you can make an appointment for your car service as well as for many other services – in this case you will be asked for the license plate number & contract as well as your email address. Legal basis is the contract.

**Data stored in electronic applications (navigator, Bluetooth, gps etc.):** When you (or a fellow passenger) use the vehicle, you may store data in electronic applications installed in the vehicle by the manufacturer. Our company will never ask you to proceed to such storage and, if you do so, it will be solely your choice. It is your responsibility to delete such data prior to the vehicle (temporary or permanent) drop-off.

**Geolocation data (gps):** Some of our vehicles may carry geolocation systems (gps). These systems will be activated only in cases of theft of the vehicle, following a relevant notification from the lessee / driver. The legal basis is the legitimate interest of protecting the vested interest of company's property.

**Response to personal data requests:** To satisfy any of your rights (access, deletion, correction, etc.) we will ask you for the minimum identification data as well as your signature. Legal basis is our legal obligation to respond to data subjects' requests.

**Participation in on-line promotions/competitions:** The company processes data, which you fill in in order to participate in a competition, and notifies you, in case you are among the winners, in order to deliver your gift. Legal basis is the legitimate interest and, as far as the winners are concerned, the contract.

**Participation in on-line market surveys/customer satisfaction questionnaires:** The company processes data you fill out for your participation in surveys and customer satisfaction questionnaires. The purpose of processing is to improve the features of our services offered to you and the legal basis is our legitimate interest in the improvement of our services based on your evaluations.

**Profiling:** The company processes your data as well as Social Network Usage Data given directly from you or from the respective social network providers to send targeted newsletters that better meet your needs and preferences as well as to evaluate and improve our products / services (research and/or analysis to better understand your needs, research and evaluation to improve existing products and/or services and develop new ones, evaluation for the creation of new programs, offers, etc.).

**Commercial Communications:** The Company processes your data as well as Social Network Usage Data given directly from you or from the respective social network providers for the purpose of creating targeted online campaigns for you with the aim of advertising and promoting our products and services by electronic means, including conducting competitions / events, providing loyalty programs and conducting customer satisfaction surveys.

**Combating money laundering and terrorist financing:** Our company, pursuant to Law 4557/2018, is obliged to process your personal data for the purpose of preventing and combating money laundering and financing of terrorism. The categories of personal data that Avis will process are: identity information, contact information, income information and professional activity information, for the purpose of ascertaining, verifying and reviewing them. Your data, processed for the above purposes, will be kept by our company for ten (10) years.

**Harmonization with international and European sanctions against persons and businesses:** During the stage of drawing up of the contract as well as throughout the duration of the contract, the company may process the data of your application for the execution of any of its obligations arising from the Union and Greek legislation regarding sanctions against persons and businesses. Your data, processed for the above purposes, will be kept by our company for ten (10) years.

**Compliance with applicable law:** Our company processes your data to be able to meet its legal obligations. It will transmit your data to meet its legal obligations, related to compliance with tax and insurance legislation or vehicle insurance coverage resulting from an active insurance contract. It will also forward your data if a request is made by public authorities (such as the Police, judicial authorities, etc.), after examining the existence of a public interest or the need to exercise public authority. The legal basis is the company's compliance with its legal obligations.

## **2. Who are the recipients of your data?**

Avis guarantees that it will not transmit, disclose or transfer your data to third parties (other than the ones mentioned herein) for any purpose or use, unless this is mandatory by law or essential to defend the company's interests or is mandated by public or judicial authorities. Only the necessary personnel, bound by confidentiality agreements, has access to your data. Other recipients may be: cooperating companies that support and serve the lease agreement and assist with Avis Budget's internal organization such as: car dealers, cooperating insurance companies and road side assistance companies, cooperating vehicle repair, refinishing, or maintenance companies, cooperating call centers, banks and electronic payments companies, lawyers or law firms to support Avis' interests, security services companies, cooperating IT systems and platforms' maintenance companies, cooperating companies that provide communication, marketing and customer satisfaction support, chartered accountants companies that audit company's financial statements as well as other consulting services providers or companies that may need to carry out third-party audits. The above are bound by data protection agreements to respect confidentiality, refrain from transferring your data to third parties without the Company's permission, take appropriate security measures and comply with the legal framework regarding personal data protection, in particular Regulation (EU) 679/2016 and Greek Law 4624/2019.

Finally, we may need to disclose your personal data to a potential buyer as well as to his associates or advisers in the event of a sale, merger, restructuring, liquidation, or acquisition of our company. In this case the recipient will comply with our privacy policy.

## **3. When do we delete your data?**

We keep your data for the necessary time to fulfill the purpose of processing, in compliance with applicable laws. Exceptionally, they may be retained for a longer period if this is required to defend AVIS's interests or to rebut claims.

All the data we keep regarding the contract shall be retained for a minimum period of eleven (11) years from the end of the lease. Data from TIRESIAS shall be kept for a maximum of 5 years from their collection.

Data related to the lease offer or the evaluation of the lease application (precontractual stage), provided that no contract is signed, are retained for two (2) years after the end of the year in which the offer expired.

The registered driver's data shall be kept for a minimum of five (5) years after the notification of the termination of the vehicle use or the replacement with another driver.

Data collected from accident reports shall be retained for five (5) years from the end of the year the report was submitted unless legal claims have been raised in which case they will be retained until the statute of limitations (twenty years).

Data collected from our communication (audio material, written requests, etc.) are retained for two years from each contact.

Data collected from your participation in competitions and/or market surveys will be retained for as long as necessary to complete the contest/survey and subsequently deleted or anonymized.

Data processed from your participation in customer satisfaction surveys will be retained for the duration of our cooperation.

The data you provide us to satisfy one of your rights related to personal data (access, correction, deletion, etc.) shall be retained for two (2) years from the processing of each request.

## **4. Is your data secure?**

At Avis we are committed to keeping your data safe. We have taken all appropriate organisational and technical measures, that always keep up with the technological developments, to provide a high level of security and protection from any kind of accidental or unlawful processing. These measures are being reviewed and amended on a regular basis or when necessary.

#### **5. What are your rights and how do you exercise them?**

You have the right of accessing your data, the right of rectification, erasure, data portability, restriction, and objection to the processing of your personal data. If you have given your consent to the collection, processing and use of the data, you can withdraw it at any time with future effect. In relation to credit risk profiling, in case your application has been rejected, you have the right to be informed of the relevant scoring and the reasoning followed, to express objections and to request a second non-automated decision by a human agent. In order to exercise your rights, you can submit a request to the e-mail address [gdpr@avis.gr](mailto:gdpr@avis.gr) and we will make sure that we process it and reply to you, free of charge, within one (1) month of receipt. Exceptionally and after informing you, we may need an extension of two (2) months. If your request is clearly unfounded or excessive, especially because of its repetition, the company may impose a reasonable fee, taking into account the administrative costs of providing the information or execution of the requested action or refuse to follow up the request. If your request is unduly not met, you have the right to lodge a complaint with the Data Privacy Authority through the [www.dpa.gr](http://www.dpa.gr) website.

#### **6. Do we use automated decision-making including profiling when processing your data?**

Avis, as part of the credit risk assessment of your application, carries out profiling, automatically classifying you according to the risk presented by your application.

#### **7. What is the applicable law when we process your data?**

The applicable law is the Greek Law, in accordance with the General Regulation on the Protection of Personal Data (EU)2016/679 and the national and European legislative and regulatory framework for the protection of personal data.

#### **8. How will you be informed of any changes to this notice?**

This notice may be amended at the discretion of Avis. An updated version of this Notice, bearing an amendment date, will be displayed on our website for all users to be informed. We urge you to read it to be informed of any changes. Last amendment September 2024.



## **MYAVIS.GR Cookie Policy**

The company with the corporate name “OLYMPIC COMMERCIAL & TOURIST ENTERPRISES SINGLE-MEMBER SOCIETE ANONYME” (“Avis” or “Company” or “We” or “Us”), with registered seat at Chalandri Attica, Vasileos Georgiou Street no. 50A, General Registry Number 8015005555, tel. 2106879800, e-mail address [contact@avis.gr](mailto:contact@avis.gr), collects, stores and generally processes your personal data in its capacity as data controller, by using electronic cookies (“Cookies”) and other online identifiers through the website [www.myavis.gr](http://www.myavis.gr) (“Website”).

With the present notice we provide you with information on the type and manner of the use of Cookies on our Website. We stress out that this notice complements the data protection policy of our Website, which is available above.

This policy may be modified unilaterally at any time. Any modification will be effective from the time it is made available on the Website. It is recommended that you check this page from time to time to ensure that you are aware of any changes.

### **What are Cookies**

Cookies are short pieces of software code that are sent and stored automatically from our web servers to your terminal equipment, every time you visit the Website. Our Cookies collect your browser data, allowing us to make our Website more functional and friendly for our users.

Depending on their duration, cookies are either “session” or “persistent” cookies. Session cookies are cookies that are automatically deleted when you close your browser, whereas persistent cookies remain stored on your terminal equipment until they expire.

### **Do We use cookies?**

Yes, we use certain electronic cookies with the main purpose of making our Website more functional and user-friendly, to provide our services through the Website, for statistical purposes as well as for online advertising purposes.

### **What types of cookies do we use and for what purposes?**

Below, we describe the types of cookies we use and their purposes:

<b>Type</b>	<b>Description</b>	<b>Purposes</b>
Technical Cookies	These are cookies, which are absolutely necessary for the operation of the Website, such as for the storage of technical data that is necessary for the display of visual or audio content (flash cookies) and for the distribution of the processing of server requests between a group of servers.	Operation of our Website
Functionality Cookies	These are cookies, which allow us to save the choices you have made during a specific connection (e.g. language or geographic region you are in) and to re-apply them on each subsequent access, in order to provide you with better services.	Provision of our Services
Performance Cookies	These cookies collect information about how visitors use the website, for example, which pages they visit most often and whether they receive error messages from websites. These cookies aggregate information that does not identify any visitor. They are used exclusively to improve the performance of the Website and the experience of the user.	Enhancement of User-Experience

Statistical Analysis Cookies	These are cookies with which we collect statistics regarding your visits to the pages of our Website.	Internet Traffic Monitoring
Commercial Cookies	We use third-party commercial cookies to send advertising messages and services according to the preferences you have expressed. These cookies are used to provide through our Website content that is more relevant to you and your interests. They can be used for instance to send targeted advertising/offers, limit ad impressions or measure the effectiveness of an advertising campaign.	Advertising and promotion of products and/or services of our Company or third parties

### What Types of your Data do We Collect through the Use of Cookies?

Through our Cookies we collect and process the following types of data:

- ⤴ Data identifying the user's terminal equipment and internet protocol address,
- ⤴ Navigation data within the Website,
- ⤴ Product/service preference information,
- ⤴ Data on executed transactions,
- ⤴ Contact data,
- ⤴ Web forms' data

Our Company does not sell, or trade data collected in this way.

### Who are the recipients of your data?

Data collected through cookies can be accessed by authorized personnel of our company, bound with confidentiality, as well as affiliated companies, that process data on our behalf in the context of providing information and communication technology services as well as advertising services. Your data, collected through cookies, is transmitted to the following third-party recipients in the context of processing purposes: (i) myavis.gr cookie providers, which do not belong to Avis, (ii) social media providers, (iii) internet search engine providers, (iv) online advertising service providers, (v) other categories of intermediary service providers.

### How Do You Give Your Consent to Accept Our Cookies ?

Upon entering the main page of the Website, you will find a short information notice with a pop-up window on our use of cookies, which is prominently located and refers to this cookie policy. In this information note you will find important information on the description and characteristics of the different categories of cookies. You will also have the option to consent to the statistical analysis, performance and commercial cookies that we use.

We always use technical cookies and functionality cookies when you browse our Website, as they are necessary for the operation of our Website and for the provision of our Services.

We use performance cookies, statistical analysis and commercial cookies only under the condition of your prior free and express consent. Your consent can be given through a relevant option in the aforementioned pop-up window. It can also be revoked at any time, without retroactive effect.

### How Can You Disable the Use of Cookies ?

You can at any time modify your choices regarding the cookies of our website using the button you can find at the footer.

Furthermore, you have the possibility to modify your browser settings (web browser) in order to delete the cookies already stored on your browser and choose either to automatically reject all new cookies, or to be asked every time a cookie is about to be installed on the computer's hard drive, if you want to reject it or accept. However, you should be aware that rejecting cookies may make it more difficult or impossible to provide certain personalized functions and prevent you from using all the features of the website.

In case you wish to activate or deactivate the use of electronic cookies from your browser settings. Depending on your browser, visit the following websites to learn about the necessary related actions.

1. Internet Explorer <http://support.microsoft.com/kb/278835>
2. Firefox <http://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored>
3. Chrome <http://support.google.com/accounts/answer/61416?hl=en>
4. Safari <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>
5. Safari for iPad and iPhone <http://support.apple.com/kb/HT1677>

### **What are your rights?**

You have the right to access your personal Data. This means that you have the right to be informed by us if we are processing your Data. If we process your Data, you can request to be informed about the purpose of the processing, the type of your Data we keep, to whom we give it, how long we store it, whether automated decision-making takes place, but also about your other rights, such as correction, deletion of Data, restriction of processing and filing a complaint with the Personal Data Protection Authority.

You have the right to correct inaccurate Personal Data. If you find that there is an error in your Data you can submit a request to us to correct it (eg correct a name or update a change of address).

You have a right to erasure/right to be forgotten. You can ask us to delete your Data if it is no longer necessary for the aforementioned processing purposes or you wish to withdraw your consent in the event that this is the only legal basis.

You have the right to the portability of your Data. You can request from Us to receive the Data you have provided in machine-readable form or ask us to transfer them to another data controller of your choice.

Subject to the conditions provided by applicable law, you have the right to restrict the processing of your data.

You have the right to object and withdraw consent to the processing of your Data. You can object to the processing of your Data and we will stop processing your Data unless there are other compelling and legitimate reasons that override your right. If you have given your consent to the collection, processing and use of your personal data, you can withdraw your consent at any time with future effect.

Finally, you have the right to submit a complaint to the Personal Data Protection Authority (postal address Kifisias 1-3, P.O. 115 23, Athens, tel. +30 210. 6475600).

### **How Can You Contact Us?**

To withdraw your consent, exercise your rights as well as request any further information regarding this Cookie policy, you can contact our Company by sending an e - mail to the following e-mail account: [gdpr@avis.gr](mailto:gdpr@avis.gr).

This notice may be amended at the discretion of Avis. An updated version of this Notice, bearing an amendment date, will be displayed on our website for all users to be informed. We urge you to read it to be informed of any changes. Last amendment February 2025.